



MEMBER

GRANDIN LIVESTOCK HANDLING SYSTEMS, INC.

A Colorado Corporation

2918 Silver Plume Drive, Suite C3
Fort Collins, Colorado 80526
(970) 229-0703
Answering Service (970) 221-8046

Temple Grandin, Ph.D., P.A.S.
American Registry of Professional Animal Scientists

July 24, 2008

It has come to my attention that in response to the recent Westland/Hallmark event, there are a number of meat companies that are installing camera systems to better manage animal handling practices. I know several companies that have cameras, but they do not have a structured program for monitoring them and as a consequence have not been able to achieve sustainable animal handling improvements. Video cameras will be most effective in preventing bad employee behavior if they are systematically monitored remotely by a third party auditing firm. Too often plant management fails to do a sustained program of monitoring the cameras once they are installed and I am concerned that companies that install camera systems without a 3rd party auditing program are going to feel a false sense of security, when in fact there may not be much of any change in staff behavior. Some people make the mistake of thinking that installing cameras is all they need to do. Installation is the first step and a structured program of 3rd party monitoring is the second essential step.

Sincerely,

Temple Grandin
Professor